

As of January 31, 2025, notices and invoices will mainly be sent by email to our international customers. You also have the option to receive messages via SMS. This will help us ensure that fire safety checks and chimney sweeping services on your property in Sweden continue to be carried out at the required intervals.

We will continue to notify you a few weeks in advance when we plan to carry out work on your property, giving you plenty of time to arrange access for us.

A full list of preparations will be included in the email and is also available on our website:

<https://gosab.se/sotningstjanster/sotning/>

If we already have your email address, you don't have to do anything, and you can rest assured that we've got everything covered!

To register your email address with us, or to add your mobile number, follow the link below and complete the short form, including ticking the boxes to agree to receive notifications and invoices to your email address.

<https://gosab.se/kontakt-oss/>

Working towards a more sustainable future

This small change in how we work supports our sustainability goals and will give you a better customer experience.

How?

Better customer service. *With digital communication, you will always know when it is time for your fireplace's next chimney sweeping or fire safety inspection. You will also avoid a no-show visit fee as you have several weeks to arrange access to the property. You also have plenty of time to contact us to reschedule your appointment if needed.*

Fire safety. *Regular chimney sweeping and fire safety inspections are required by law in Sweden. Gösab Sotning AB carries out this work on behalf of the municipality and the rescue service where the property is located.*

***Environment.** We have developed an effective route optimization system to reduce our environmental impact and to improve the working environment for our staff. By grouping properties within a smaller geographical area, we spend less time on the roads and emit fewer emissions. Email correspondence further contributes to this initiative by reducing the number of missed visits due to messages not reaching on time.*

If you have any questions, please don't hesitate to contact us at info@gosab.se. Be sure to include your full name and the address of your property in Sweden, including the property designation.